# People & Communities Committee Plan 2018-19



## **Contents**

Section	Title	Page
1.0	About the People and Communities Committee	3
2.0	Committee Members	4
3.0	People and Communities Committee budget	5
4.0	Key statistics from our services	6
5.0	Corporate risk actions	7
6.0	Belfast Agenda Priorities	8
7.0	Key actions 'Plan on a page'	9
8.0	Detailed milestones and actions	10

## 1.0 About the People and Communities Committee

The People and Communities Committee is responsible for the development and implementation of strategies, policies, programmes and projects aimed at improving life at a local level in the context of the outcomes agreed in the community and corporate plans and other corporate strategies.

#### Its specific functions include:

- Developing and delivering programmes, events and activities to promote health, safety and wellbeing at a local level
- Administering and enforcing the Council's powers and duties under the Public Health Acts and all environmental health and building related legislation and regulations
- Securing and providing adequate provision for the recycling, treatment and disposal of commercial and domestic waste including bulky waste and the collection and disposal of abandoned motor vehicles.
- Exercising the Council's powers for improving local environmental quality in relation to housing legislation, Managing controlled waste, emergency planning and community safety and anti-social behaviour, clean neighbourhoods and other environmental or regulatory issues not falling within the remit of any other Committee.
- Managing, maintaining and maximising the benefit of the Council's parks, pitches, playgrounds and other public spaces as well as community centres and other indoor facilities
- Developing and implementing activities to ensure the delivery of corporate strategies
  and initiatives in respect of the promotion of health and physical activity, environmental
  protection, community safety and other such areas under the domain of this Committee
- Overseeing the delivery of the Council's frontline services and associated community assets including
- Overseeing the delivery of the Council's frontline services and associated community assets including:
  - Environmental Services; Cleansing; Waste Management; Parks and Cemeteries service (excluding Zoo, Malone House and Belfast Castle), Neighbourhood and Development Services; Community Services, Community Safety and Emergency Planning.

#### 2.0 **Committee Members**



Tommy Sandford Chair



Councillor **Arder Carson** 



Alderman



Councillor Jim Rodgers OBE Peter McReynolds David Armitage



Councillor



Councillor Daniel Baker



Councillor Ryan Murphy



Councillor Sonia Copeland



Councillor Steven Corr



Councillor Brian Heading



·Councillor Julie-Anne Corr **Johnston** 



Councillor Donal Lyons



Councillor Stephen Magennis .



Alderman Frank McCoubrey Paul McCusker



Councillor



Councillor **Dale Pankhurst** 



Councillor Adam Newton



Councillor Kate Nicholl



Councillor Georgina Milne

Councillor Órla Nic Biorna

# 3.0 People and Communities Committee budget

A cash limit of £76,027,990 has been set for the People and Communities Committee 2018-19.

#### **Services**

#### Net Expenditure 2018 -19 (£)

Cleansing	17,837,368
Community Services	6,704,110
Directorate Support	2,704,307
Environmental Health	6,945,147
Leisure - GLL	7,800,000
Leisure - BCC	327,879
Neighbourhood & Development	4,103,076
Parks & Cemetery Services	9,162,979
Waste Management	20,443,124

Committee total 76,027,990

## 4.0 Key statistics from our services

In 2017/18, some key statistics from our services include:

	We saved 97,524 tonnes of waste from landfill including 65,418 tonnes of recycling (subject to validation by the NIEA later this year)		We issued over 2,500 fixed penalty notices (FPNs) for littering and dog offences
	We undertook: 194 on street drinking operations		We attracted 95,300 visitors to Rose Week, Spring Fair and the Autumn Fair
FFG	We attracted 620,718 visits to our 26 community centres and community programmes		We attracted 2,217 children on our leisure centre holiday schemes and 1,503 registered at community centre summer schemes
3:	We attracted almost 1.9 million users and over 21,873 members at our 14 leisure centres		127 community clean-ups, involving 2,481 volunteers
	We facilitated 28 good relations events		We achieved a city recycling rate of over 40%
1km	We achieved 17 Green flag accreditations	i	We achieved street cleanliness level of 75
£	We supported 43 groups and organisations through the allocation of £170,391 PCSP Small Grants Scheme		We provided over £3m community grants to 289 recipients
	We supported 168 community groups with good relation funding		We supported and benfitted from 66,936 volunteer hours in our community centres and programmes

## 5.0 Corporate risk actions

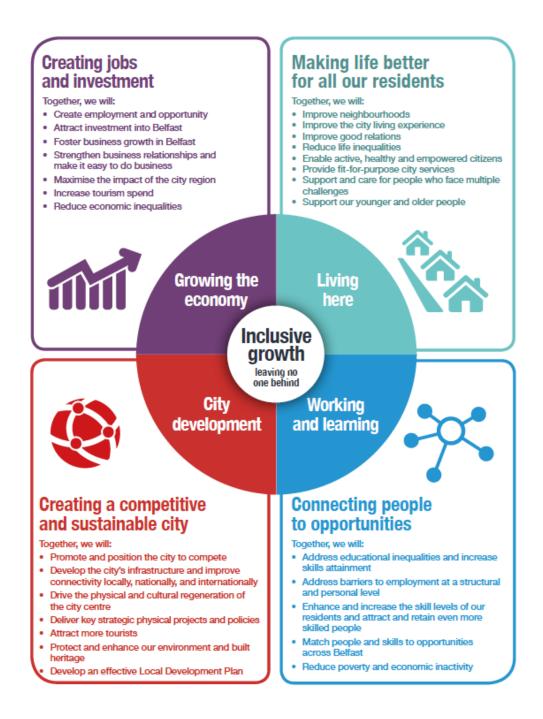
There are two corporate risks that are of direct relevance to the People and Communities Committee. These risks have been assessed, plans are in place and monitored. A progress update on risk will be brought to Committee as part of the six monthly progress update process.

	"Failure to manage the city's waste against	Risk owner	N Grimshaw				
Risk	targets in an affordable manner" (MKI ref 493)	Committee	P&C				
Actions to mitigate	<ul> <li>Develop appropriate response following the JR planning to arc21 Residual Waste Treatment properties.</li> </ul>	Carry out ongoing monitoring of existing waste contracts Develop appropriate response following the JR of DAERA decision to award planning to arc21 Residual Waste Treatment project Carry out public consultation of the Waste Framework and prepare of SOCs for relevant capital investments					

	"Fail to safeguard children and adults from the	Risk owner	N Grimshaw			
Risk	risk of harm caused by abuse, exploitation and neglect when using council facilities, attending council events or receiving council services" (MKI 498)		P&C			
Actions to mitigate	• Review training requirements and develop and agree relevant officer training					

### 6.0 Belfast Agenda Priorities

The People and Communities Committee Plan supports the delivery of the Belfast Agenda, working towards the delivery of inclusive growth and the Living here priority as well as contributing to City development and Growing the Economy priorities. The Agenda has four key priorities, including:



The diagram on the following page summarises the main work programmes/ activities of that the Committee will undertake in 2018-19. More detailed milestones and actions are provided in Section 8.0.

## 7.0 Key actions – 'Plan on a page 2018-19'

Belfast will be a city re-imagined, a great place to live for everyone.						
Belfast will be a city where everyone benefits from a thriving and prosperous economy  Belfast will be a city that is welcoming, attractive, connected and environmentally sustainable  Belfast will be a city where every experiences good health and welling sustainable			f[f] -a iai-			
Area of focus/ Priorities	Ref:	Activities	SRO	Lead Officer(s) / Updater		
Growing the Economy						
1.1 Create employment and opportunity	1.1.1	Contribute to the development of a council wide inclusive growth framework incl. the Resourceful Belfast Plan/ circular economy (see 3.1.2)	Nigel Grimshaw	Tim Walker/Kim Walsh		
Living Here						
2.1 Improve Neighbourhoods	2.1.1	Develop an early interventions and support programme	Rose Crozier	Cate Taggart		
2.1 Improve Neighbourhoods	2.1.2	Deliver the city and neighbourhood community safety programme	Rose Crozier	Fintan Grant/ Alison Allen		
	2.1.3	Deliver an annual programme of local events and cultural celebrations	Rose Crozier	Cate Taggart/ Nicola Lane		
	2.1.4		Siobhan Toland	Fintan Grant		
	2.1.5	1 1 1 117 117	Rose Crozier	Fintan Grant		
	2.1.6	Deliver the CNS Physical Investment Programme with Property and Projects.	Nigel Grimshaw	Jacqui Owens		
	2.1.7	Finalise and deliver the open spaces strategy	Rose Crozier	Karen Anderson-Gillespie		
	2.1.8	Finalise and implement the local biodiversity action plan	Rose Crozier	Orla Maguire		
2.2 Improve the city living	2.2.1	Implement the Amateur Boxing Strategy and associated programme of work	Rose Crozier	Cormac McCann		
experience	2.2.2	Deliver city events and activities (Rose week, Autumn Fair, Spring Fair)	Rose Crozier	Agnes McNulty		
	2.2.3	Develop a Sports Development Strategy and associated funding strategy	Rose Crozier	Cormac McCann		
	2.2.4	Deliver the Stadia Community Benefits Programme	Rose Crozier	Cormac McCann		
2.3 Improve good relations	2.3.1	Deliver the integrated good relations plan	Rose Crozier	Nicola Lane		
2.5 mprove good releases	2.3.2	Support the PfG Interfaces Programme (subject to funding)	Rose Crozier	Nicola Lane		
	2.3.3	Continue to secure Peace IV funding and implement the programme (children & young people, shared spaces and building relationships)	Rose Crozier	Nicola Lane		
2.4 Reduce life inequalities	2.4.1	Develop and deliver an integrated programme to address health inequalities across the city incl. a focus on suicide, alcohol, drugs and mental health	Siobhan Toland	Valerie Brown/ Cormac McCann		
,	2.4.2	Continue to manage the strategic partnership with GLL and deliver integrated health targets	Rose Crozier	Noel Munnis		
2.5 Enable active, healthy and	2.5.1	Deliver and monitor the volunteering strategy and action plan	Rose Crozier	Cate Taggart		
empowered citizens	2.5.2	Deliver a capacity support programme for the C&V sector	Rose Crozier	Cate Taggart		
	2.5.3	Review and realign neighbourhood grant funding	Nigel Grimshaw	Jacqui Wilson		
	2.5.4	Deliver the Growing Communities Strategy and Action plan	Rose Crozier	Ricky Rice		
2.6 Provide fit-for-purpose city	2.6.1	Continue to deliver high quality and cost effective services to rate payers and businesses	Nigel Grimshaw	Jacqui Wilson		
services	2.6.2	Deliver the bereavement improvement programme incl. cemetery and crematorium development	Siobhan Toland	Michael Patterson		
	2.6.3	Review and update the parking order including tariffs	Siobhan Toland	Damian Connolly		
2.7 Support our younger and older	2.7.1	Deliver an active aging programme with partners, and finalise and deliver the Age Friendly action plan (including a priority on Dementia)	Siobhan Toland	Damian Connolly		
people	2.7.2	Develop and deliver an integrated children and young people framework and work programme	Rose Crozier	Cate Taggart		
City Development						
3.1 Protect and enhance our	3.1.1	Develop a 10 year Strategic Waste Plan	Siobhan Toland	Tim Walker		
environment and built heritage	3.1.2	Implement the circular economy programme of work	Siobhan Toland	Tim Walker		
	3.1.3	Develop a new sustainable development framework	Siobhan Toland	Clare McKeown		
	3.1.4	Continue to progress HLF, funding applications to restore and animate historic city assets e.g. Tropical Ravine, City Cemetery and Templemore Baths and other opportunities as they arise	Nigel Grimshaw	Maria McAleer		
Organisation fit to lead and ser	ve					
	4.1	Review and deliver the CNS Improvement Programme	Nigel Grimshaw	Rose Crozier/ Siobhan Toland/		
	4.2	Davids and delivers are based as in deliver are supplied to	Ninel Crimehau	Elizabeth Watts		
	4.2	Develop and deliver an area based service delivery approach and plan	Nigel Grimshaw	Stevie Lavery		
	4.4	Develop a safeguarding policy and assurance framework  Develop a suite of policies and strategies incl. events, drones and (re) naming	Rose Crozier Nigel Grimshaw	Cate Taggart Kim Walsh		
	4.5	Develop a plan of work to ensure 'day one readiness' for Brexit	Nigel Grimshaw	Kim Walsh		
	7.3	beverap a plan or work to ensure day one requiress for break	THE CHINISHAW	KIIII 4401201		

### 8.0 Detailed milestones and actions

Grow	Growing the Economy						
Ref	Activity		201	8/19		Responsible	
		Q1	Q2	Q3	Q4	-	
1.1 Cr	eate employment and opportunity						
1.1.1	Contribute to the development of a council wide inclusive growth framework incl. the					SRO: Nigel	
	Resourceful Belfast Plan/ Circular economy (see 3.1.2)					Grimshaw	
.1	Work with corporate council officers to support the scoping of the IG framework					Lead Officer(s)/	
.2	Work with corporate council officers to support the drafting of the IG framework					Updater: Tim	
.3	Ensure specific areas of work delivered by CNS are reflected in the framework, including:					Walker/ Kim Walsh	
	- the Resourceful Belfast Plan/Circular economy (see also 3.1.2)						
	- poverty mitigation work						

Living	Living here						
Ref	Activity		201	8/19		Responsible	
		Q1	Q2	Q3	Q4		
2.1 lm	prove neighbourhoods						
2.1.1	Develop and deliver an early interventions and support programme					SRO: Rose Crozier	
.1	In partnership with Early Years Organisation, deliver a new intervention for preschool children in					Lead Officer(s)/	
	VCS groups					Updater: Cate	
.2	Extend the play outreach services to newcomer and hard to reach communities and liaise with the					Taggart	
	Family Support Hubs to raise awareness of our service offer						
.3	Work in partnership with key HSCT professionals to promote and develop our play services to						
	ensure they reach those families most in need						
.4	Further develop the Be Playful programme to target young parents across the city.						
2.1.2	Deliver the city and neighbourhood community safety programme						
.1	Deliver Belfast (D)PCSP Strategic Plan, ensuring alignment to the Belfast Agenda Outcomes and					SRO: Rose Crozier	
	emerging area working narrative					Lead Officer(s)/	
.2	Present quarterly (D)PCSP performance report cards (OBA) to council and funders					Updater: Fintan	
.3	Ensure integrated delivery of Safer Neighbourhood Officer (SNO), Park Warden and AEO services					Grant/ Alison Allen	
	to address community safety issues						
.4	Improve the integration of council front line ASB services with PSNI (especially at peak times and						
_	in priority hot spots)						
.5	Improve existing information sharing arrangements (statutory, community and voluntary) to support						

	more effective service delivery	
2.1.3	Deliver an annual programme of local events and cultural celebrations	SRO: Rose Crozier
.1	Deliver a comprehensive programme of events and activities per area.	Lead Officer(s)/
.2	Monitor and evaluate events and activities ensuring linkages to outcomes	Updater: Cate
		Taggart/ Alison
		Allen
2.1.4	Retain Green Flag accreditation in 17 of our parks and open spaces and apply for two more	SRO: Siobhan
	and apply for Green Flag Heritage Accreditation	Toland
.1	Re-apply to retain Green Flag Accreditation for our current 17 sites and apply for accreditation in	Lead Officer(s)/
	two new sites – Connswater Community Greenway and Half Moon Lake.	Updater : Fintan
.2	Apply for the Green Flag Heritage award for Botanic Gardens	Grant
2.1.5	Maintain and sustain the Connswater Community Greenway (CCG), review the delivery	SRO: Rose
	model and continue to improve connectivity	Crozier
.1	Draft an animation plan for the CCG and deliver the programme. Liaise with contractors to ensure	Lead Officer(s)/
	that the maintenance schedule is being adhered to and that any outstanding remedial works are	Updater: Fintan
	completed to the required standards.	Grant
.2	Continue with maintenance through internal teams and contractors ensuring that standards are	
	maintained. Continue to deliver the animation plan to strengthen connections between	
	communities along the greenway and attract users and tourists. Inspect pathways, prior to sign off	
2	and to council.	
.3	Maximise efficiencies and help devise a new delivery model in terms of maintenance and linkages to street scene. Continue to maintain the greenway and deliver the animation plan.	
0.4.0	· · · · · · · · · · · · · · · · · · ·	CDO: Door
2.1.6	Deliver the CNS Physical Investment Programme together with Property and Projects	SRO: Rose Crozier
.1	Scope CNS physical investment Programme and ensure alignment with the council's wider investment programme	Lead Officer(s)/
2	Agree programme of work in conjunction in line with council's investment priorities	Updater: Jacqui
.2 .3	Deliver CNS Physical Investment Programme	Opuater: Jacqui Owens
		Oweris
2.1.7	Finalise and deliver the Belfast Open Spaces Strategy	
.1	Develop final draft of strategy	SRO: Rose Crozier
.2	Carry out public consultation	Lead Officer(s)/
.3	Finalise strategy and present to Committee	Updater: Karen
240	Finalise and implement the least highly avaity setion plan	Anderson-Gillespie
2.1.8	Finalise and implement the local biodiversity action plan	SRO: Rose Crozier
.1 .2	Develop final draft of Biodiversity strategy & action plan  Carry out public consultation	Lead Officer(s)/
.2	Carry out public consultation	Leau Officer(S)/

.3	Finalise strategy and begin implementing action plan	Updater: Orla Maguire
2.2 In	nprove the city living experience	
2.2.1	Implement the Amateur Boxing Strategy and associated programme of work	SRO: Rose
.1	Hold quarterly steering group meeting with IABA	Crozier
.2	Review quarterly performance reports against agreed action plan	Lead Officer(s)/
.3	Allocate quarterly budget according to expenditure incurred	Updater: Cormac McCann
2.2.2	Deliver city events and activities (Rose week, Autumn Fair, Spring Fair)	SRO: Rose Crozier
.1	Plan, organise and deliver each event as per plan of work	Lead Officer(s)/
.2	Evaluate and monitor the success of city events	Updater: Agnes McNulty
2.2.3	Develop a Sports Development Strategy and associated funding strategy	SRO: Rose Crozier
.1	Prepare terms of reference and action plan for committee approval	Lead Officer(s)/
.2	Undertake pre-consultation and produce draft strategy	Updater: Cormac
.3	Finalise consultation on strategy and present for committee approval	McCann
2.2.4	Deliver the Stadia Community Benefits Programme	SRO: Rose Crozier
.1	Hold quarterly policy and performance group meetings with DfC and IFA	Lead Officer(s)/
.2	Review quarterly performance reports against agreed action plan	Updater : Cormac
.3	Incorporate GAA into Agreement to increase community impact from Casement development	McCann
2.3 In	nprove community relations	
2.3.1	Deliver the integrated good relations plan	SRO: Rose Crozier
.1	Secure funding from TEO towards the District Council Good Relations Plan	Lead Officer(s)/
.2	Implement the various projects identified within the Plan including grant aid, commissioning and self-delivery	Updater: Nicola Lane
.3	Report on findings of good relations outcomes and include in Plan for 19/20	
2.3.2	Support the PfG Interfaces programme subject to funding	SRO: Rose Crozier
.1	Liaise with the Department of Justice regarding available funding for 18/19	Lead Officer(s)/
.2	Secure funding if available for potential projects identified	Updater: Nicola
		Lane
2.3.3	Continue to secure Peace IV funding and implement the programme (children & young people, shared spaces and building relationships)	SRO: Rose Crozier Lead Officer(s)/

.1	Secure first round of PEACE IV funding, accept Letter of Offer incl conditions and submit rebid		Updater: Nicola
.2	Commissioning of Delivery Agents / Mobilisation of Projects / Engagement of Communities		Lane
.3	Deliver project activities across the city		
2.4 R	educe life inequalities		
2.4.1	Develop and deliver an integrated programme to address health inequalities across the city		SRO: Siobhan
	(incl. a focus on suicide, alcohol, drugs and mental health)		Toland
.1	Continue to work with Belfast Strategic Partnership (BSP) in the development of a revised		Lead Officer(s)/
	'Framework for Action' to address inequalities'		Updater: Valerie
.2 .3	Review and update the Belfast Community Response Plan (suicide prevention)		Brown/ Cormac
.3	Work with key partners to undertake a comprehensive audit of existing drug and alcohol and		McCann
	mental health services and pathways in Belfast in support of developing a shared 'big picture'		
.4	Facilitate a process for defining and agreeing the desired outcomes for mental health and drug		
	and alcohol services in Belfast		
.5	Continue to support the development of the crisis response service pilot		
.6	Develop an MoU between BDACT, BPLIG and PCSP in support of a more integrated approach to		
	addressing issues associated with drugs and alcohol and mental health		
.7	Continue to support place based community development approaches to suicide prevention,		
	wellbeing and emotional resilience		
.8	Enhance partnership working across the physical activity sector, through the implementation of the		
	Get Active Belfast framework		
.9	Develop outcome frameworks and delivery plans for Pledge 2 (Active Travel) and Pledge 4 (Health		
40	Sector) of Get Active Belfast		
.10	Deliver targeted physical activity interventions to under-presented groups including older people,		
4.4	people with a disability, women and people living in areas of high deprivation		
.11	Increase the availability and use of data for the purposes of identifying priorities, planning action		
12	and monitoring trends, within the physical activity sector		
.12 .13	Deliver the Every Body Active 2020 programme and Belfast Sports Awards Implement the club mark scheme		
.13	Manage the Support for Sport fund		
. 14	Manage the Support for Sport fund		
2.4.2	Continue to manage the strategic partnership with GLL and deliver integrated health targets		
.1	Established contract compliance and performance monitoring programme is now settled. Existing		SRO: Rose Crozier
	governance and reporting schedule has been consistently delivered for the last year without any		Lead Officer(s)/
	slippage		Updater: Noel
.2	New KPI's for 2018/19 have been approved by Active Belfast Ltd and report to Council through the		Munnis
	SP&R committee.		
.3	New KPI scorecard will be in place from Q1 in 2018/19 supported by tier 2 and tier 3 in depth		

.2 Develop an internal communication plan to promote the volunteer policy Lead Officer(s)			
key alterations in KPI reporting for 2018/19 is that performance will be monitored on a centre by centre basis.  2018/19 performance measures include health outputs based on the principle of getting more people, more active, more often. These include target user groups with an emphasis on hard to reach audiences and traditionally underrepresented groups.  2.5 Enable active, healthy and empowered citizens  2.5.1 Deliver and monitor the volunteering strategy and action plan  1 Establish steering group to lead the implementation of the Corporate Volunteer Policy  2 Develop an internal communication plan to promote the volunteer policy  3 Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers.  4 Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management  5 Develop appropriate management information and analysis systems  6 Use new corporate information technology platforms to design a shared filing protocol  7 Monitor and evaluate the impact of volunteers in the delivery of services  8 Promote the benefits of volunteers in the delivery of services  9 Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  1 To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  2 Design and administer a capacity needs analysis process at organisational and neighbourhood level.  3 Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  4 Develop an appropriate Management Information and Process Improvement System  5 Identify capacity building support organisations, their service provision and demand for services-  Conduct an Audit of Provision  6 Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and			
ceintre basis. 2018/19 performance measures include health outputs based on the principle of getting more people, more active, more often. These include target user groups with an emphasis on hard to reach audiences and traditionally underrepresented groups.  2.5 Enable active, healthy and empowered citizens  2.5.1 Deliver and monitor the volunteering strategy and action plan  1 Establish steering group to lead the implementation of the Corporate Volunteer Policy 2 Develop an internal communication plan to promote the volunteer policy 3 Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers and units to identify current involvement and management of volunteers and management information and analysis systems 4 Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management 5 Develop appropriate management information and analysis systems 6 Use new corporate information technology platforms to design a shared filing protocol 7 Monitor and evaluate the impact of volunteers in the delivery of services 8 Promote the benefits of volunteer involvement internally 9 Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector 1 To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training. 2 Design and administer a capacity needs analysis process at organisational and neighbourhood level. 3 Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level. 4 Develop an appropriate Management Information and Process Improvement System 1 Develop an appropriate Management Information and Process Improvement System 1 Develop an appropriate Management Information and Process Improvement System 2 Design and administer and co-designed service delivery.	.4		
2018/19 performance measures include health outputs based on the principle of getting more people, more active, more often. These include target user groups with an emphasis on hard to reach audiences and traditionally underrepresented groups.  2.5 Inable active, healthy and empowered citizens  2.5.1 Deliver and monitor the volunteering strategy and action plan  1 Establish steering group to lead the implementation of the Corporate Volunteer Policy  2 Develop an internal communication plan to promote the volunteer policy  3 Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers.  4 Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management  5 Develop appropriate management information and analysis systems  6 Use new corporate information technology platforms to design a shared filing protocol  7 Monitor and evaluate the impact of volunteers in the delivery of services  8 Promote the benefits of volunteer involvement internally  9 Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  1 To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  2 Design and administer a capacity needs analysis process at organisational and neighbourhood level.  3 Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  4 Develop an appropriate Management Information and Process Improvement System  5 Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  6 Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
people, more active, more often. These include target user groups with an emphasis on hard to reach audiences and traditionally underrepresented groups.  2.5 Enable active, healthy and empowered citizens  2.5.1 Deliver and monitor the volunteering strategy and action plan  1 Establish steering group to lead the implementation of the Corporate Volunteer Policy  2 Develop an internal communication plan to promote the volunteer policy  3 Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers.  4 Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management information and analysis systems  5 Develop appropriate management information and analysis systems  Use new corporate information technology platforms to design a shared filing protocol  Monitor and evaluate the impact of volunteers in the delivery of services  Promote the benefits of volunteer involvement internally  Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  1 To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  Design and administer a capacity needs analysis process at organisational and neighbourhood level  Develop an appropriate Management Information and Process Improvement System  Identify capacity building support organisations, their service provision and demand for services-  Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.		centre basis.	
reach audiences and traditionally underrepresented groups.  2.5 Enable active, healthy and empowered citizens  2.5.1 Deliver and monitor the volunteering strategy and action plan  1.1 Establish steering group to lead the implementation of the Corporate Volunteer Policy  2.2 Develop an internal communication plan to promote the volunteer policy  3.3 Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers.  4. Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management information and analysis systems  5. Develop appropriate management information and analysis systems  6. Use new corporate information technology platforms to design a shared filing protocol  7.7 Monitor and evaluate the impact of volunteers in the delivery of services  8. Promote the benefits of volunteer involvement internally  9. Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  1. To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  2. Design and administer a capacity needs analysis process at organisational and neighbourhood level.  3. Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  4. Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services—Conduct an Audit of Provision  6. Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.		2018/19 performance measures include health outputs based on the principle of getting more	
reach audiences and traditionally underrepresented groups.  2.5 Enable active, healthy and empowered citizens  2.5.1 Deliver and monitor the volunteering strategy and action plan  1.1 Establish steering group to lead the implementation of the Corporate Volunteer Policy  2.2 Develop an internal communication plan to promote the volunteer policy  3.3 Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers.  4. Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management information and analysis systems  5. Develop appropriate management information and analysis systems  6. Use new corporate information technology platforms to design a shared filing protocol  7.7 Monitor and evaluate the impact of volunteers in the delivery of services  8. Promote the benefits of volunteer involvement internally  9. Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  1. To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  2. Design and administer a capacity needs analysis process at organisational and neighbourhood level.  3. Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  4. Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services—Conduct an Audit of Provision  6. Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	.5	people, more active, more often. These include target user groups with an emphasis on hard to	
2.5 Enable active, healthy and empowered citizens  2.5.1 Deliver and monitor the volunteering strategy and action plan  1 Establish steering group to lead the implementation of the Corporate Volunteer Policy 2 Develop an internal communication plan to promote the volunteer policy 3 Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers. 4 Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management 5 Develop appropriate management information and analysis systems 6 Use new corporate information technology platforms to design a shared filing protocol 7 Monitor and evaluate the impact of volunteers in the delivery of services Promote the benefits of volunteer involvement internally 9 Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector 1 To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training. 2 Design and administer a capacity needs analysis process at organisational and neighbourhood level 3 Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level. 4 Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision 6 Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
2.5.1 Deliver and monitor the volunteering strategy and action plan  1 Establish steering group to lead the implementation of the Corporate Volunteer Policy 2 Develop an internal communication plan to promote the volunteer policy 3 Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers. 4 Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management information and analysis systems 4 Develop appropriate management information and analysis systems 5 Use new corporate information technology platforms to design a shared filing protocol 6 Monitor and evaluate the impact of volunteers in the delivery of services 8 Promote the benefits of volunteer involvement internally 9 Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector 1 To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training. 2 Design and administer a capacity needs analysis process at organisational and neighbourhood level  3 Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level. 4 Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  6 Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.		grade grade and a dama and grade gra	
SRO: Rose Croz Develop an internal communication plan to promote the volunteer Policy Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers.  Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management Develop appropriate management information and analysis systems Use new corporate information technology platforms to design a shared filing protocol Monitor and evaluate the impact of volunteers in the delivery of services Promote the benefits of volunteer involvement internally Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  Design and administer a capacity needs analysis process at organisational and neighbourhood level  Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
Develop an internal communication plan to promote the volunteer policy Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers.  Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management information and analysis systems Develop appropriate management information and analysis systems Use new corporate information technology platforms to design a shared filing protocol Monitor and evaluate the impact of volunteers in the delivery of services Promote the benefits of volunteer involvement internally Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training. Design and administer a capacity needs analysis process at organisational and neighbourhood level  Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Pevelop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	2.5.1		
.3 Carryout a baseline audit of council departments and units to identify current involvement and management of volunteers.  .4 Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management  .5 Develop appropriate management information and analysis systems  .6 Use new corporate information technology platforms to design a shared filing protocol  .7 Monitor and evaluate the impact of volunteers in the delivery of services  .8 Promote the benefits of volunteer involvement internally  .9 Support and advise council departments and units to implement volunteer management systems  .7 Define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  .2 Design and administer a capacity needs analysis process at organisational and neighbourhood level  .3 Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  .4 Develop an appropriate Management Information and Process Improvement System  .5 Identify capacity building support organisations, their service provision and demand for services- Conduct an Audit of Provision  .6 Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	.1	Establish steering group to lead the implementation of the Corporate Volunteer Policy	SRO: Rose Crozier
management of volunteers.  Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management  Develop appropriate management information and analysis systems  Use new corporate information technology platforms to design a shared filing protocol  Monitor and evaluate the impact of volunteers in the delivery of services  Promote the benefits of volunteer involvement internally  Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  Design and administer a capacity needs analysis process at organisational and neighbourhood level  Develop an appropriate Management Information and Process Improvement System  Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	.2	Develop an internal communication plan to promote the volunteer policy	Lead Officer(s)/
management of volunteers.  Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management  Develop appropriate management information and analysis systems  Use new corporate information technology platforms to design a shared filing protocol  Monitor and evaluate the impact of volunteers in the delivery of services  Promote the benefits of volunteer involvement internally  Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  Design and administer a capacity needs analysis process at organisational and neighbourhood level  Develop an appropriate Management Information and Process Improvement System  Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	.3	Carryout a baseline audit of council departments and units to identify current involvement and	Updater: Cate
Identify training and support needs for staff responsible for volunteer recruitment, selection, supervision and management			Taggart
supervision and management Develop appropriate management information and analysis systems Use new corporate information technology platforms to design a shared filing protocol Monitor and evaluate the impact of volunteers in the delivery of services Promote the benefits of volunteer involvement internally Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  Design and administer a capacity needs analysis process at organisational and neighbourhood level.  Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Develop an appropriate Management Information and Process Improvement System  Identify capacity building support organisations, their service provision and demand for services- Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	.4	Identify training and support needs for staff responsible for volunteer recruitment, selection,	
Develop appropriate management information and analysis systems Use new corporate information technology platforms to design a shared filing protocol Monitor and evaluate the impact of volunteers in the delivery of services Promote the benefits of volunteer involvement internally Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  1 To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training. Design and administer a capacity needs analysis process at organisational and neighbourhood level  3 Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  4 Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services- Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
Use new corporate information technology platforms to design a shared filing protocol Monitor and evaluate the impact of volunteers in the delivery of services Promote the benefits of volunteer involvement internally Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training. Design and administer a capacity needs analysis process at organisational and neighbourhood level  Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Pevelop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services- Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	.5		
Monitor and evaluate the impact of volunteers in the delivery of services Promote the benefits of volunteer involvement internally Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  Design and administer a capacity needs analysis process at organisational and neighbourhood level  Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
Promote the benefits of volunteer involvement internally Support and advise council departments and units to implement volunteer management systems  2.5.2 Deliver a capacity support programme for the C&V sector  To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  Design and administer a capacity needs analysis process at organisational and neighbourhood level  Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
2.5.2 Deliver a capacity support programme for the C&V sector  1 To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  2 Design and administer a capacity needs analysis process at organisational and neighbourhood level  3 Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  4 Develop an appropriate Management Information and Process Improvement System  5 Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  6 Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
2.5.2 Deliver a capacity support programme for the C&V sector  1 To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  2 Design and administer a capacity needs analysis process at organisational and neighbourhood level  3 Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  4 Develop an appropriate Management Information and Process Improvement System  1 Identify capacity building support organisations, their service provision and demand for services- Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
To define and communicate council's definition of capacity building support to include processes such as mentoring, coaching and training.  Design and administer a capacity needs analysis process at organisational and neighbourhood level  Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			SPO: Pasa Crazior
such as mentoring, coaching and training.  Design and administer a capacity needs analysis process at organisational and neighbourhood level  Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Develop an appropriate Management Information and Process Improvement System  Identify capacity building support organisations, their service provision and demand for services- Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
Design and administer a capacity needs analysis process at organisational and neighbourhood level  Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services-Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	. 1		
Ievel Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Develop an appropriate Management Information and Process Improvement System Identify capacity building support organisations, their service provision and demand for services- Conduct an Audit of Provision Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
Produce a capacity needs analysis report- detailing sectoral requirements at organisational and neighbourhood level.  Develop an appropriate Management Information and Process Improvement System  Identify capacity building support organisations, their service provision and demand for services- Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	.2		raggart
neighbourhood level.  Develop an appropriate Management Information and Process Improvement System  Identify capacity building support organisations, their service provision and demand for services- Conduct an Audit of Provision  Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.			
<ul> <li>Develop an appropriate Management Information and Process Improvement System</li> <li>Identify capacity building support organisations, their service provision and demand for services-         Conduct an Audit of Provision</li> <li>Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.</li> </ul>	.3		
<ul> <li>Identify capacity building support organisations, their service provision and demand for services-         Conduct an Audit of Provision</li> <li>Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.</li> </ul>	_		
Conduct an Audit of Provision  6 Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	.4		
.6 Establish and maintain relationships with capacity support organisations to explore opportunities for collaborative and co-designed service delivery.	.5		
for collaborative and co-designed service delivery.			
	.6		
.7 Work with key sectoral partners and agencies to ascertain the information, knowledge and skills			
	.7		
required by CVS to work effectively within neighbourhoods, at area and city levels.			
.8 Deliver range of capacity support based on needs analysis	.8	Deliver range of capacity support based on needs analysis	

.9	To provide information and capacity support to organisations to meet legislative responsibilities	
	e.g. charitable, data protection, safeguarding etc.	
.10	Prepare a series of capacity support, training, and resource packs designed to meet the needs of	
	community organisations at neighbourhood and area level.	
.11	Prepare e-learning materials for Council's capacity support series.	
.12	Deliver OCN in Community Development.	
.13	Continue to increase the capacity of officers to effectively plan and deliver capacity building	
	support to the sector.	
.14	Evaluate the capacity support programme	
2.5.3	Review and realign neighbourhood grant funding	SRO: Nigel
.1	Finalise report	Grimshaw
.2	Report to CMT/Committee	Lead Officer(s)/
.3	Agree resources for implementation plan	Updater: Jacqui
.4	Implement recommendations	Wilson
2.5.4	Deliver the Growing Communities Strategy and Action plan	SRO: Rose
.1	Develop final draft of Growing Communities strategy & action plan	Crozier
.2	Engage with key stakeholders	Lead Officer(s)/
.3	Agree & begin implementing phase 1 priorities	Updater: Ricky
		Rice
	Provide fit-for-purpose city services	
2.6.1	Continue to deliver high quality and cost effective services to ratepayers and business	SRO: Nigel
.1	Deliver the efficiency project	Grimshaw
.2	Carry out an estimates challenge process	Lead Officer(s)/
.3	Carry out structural reviews	Updater: Jacqui
.4	Seek out opportunities for income generation	Wilson
.5	Contract Management	

2.6.2	Deliver the bereavement improvement programme (including crematorium and cemetery development)	SRO: Siobhan Toland
.1	Review and update Memorial Management Policy and Belfast Code of Safe Memorial Working Practice	Lead Officer(s)/ Updater: Michael
.2	Continue memorial inspection programme in Roselawn Cemetery and extend to City Cemetery and Dundonald Cemetery	Patterson
.3	Project Management Unit to procure Design Team for new Crematorium Development	
.4	Full adoption of Plotbox as new operating system for Bereavement Services	
.5	Move the main Bereavement Administrative office to Roselawn Gatelodge	
2.6.3	Review and update the parking order including tariffs	SRO: Siobhan
.1	Produce draft Parking Order	Toland
.2	Submit committee report seeking approval to publish and consult on draft order	Lead Officer(s)/
.3	Final order agreed and ratified by Council	Updater : Damian Connolly
	upport our younger and older people	
2.7.1	Deliver an active aging programme with partners, and finalise and deliver the Age Friendly action plan (including a priority on Dementia)	SRO: Siobhan Toland
.1	Draft Action plan produced and submitted to CMT and BSP for agreement	Lead Officer(s)/
.2	Submitted to committee and approval sought for 12 week consultation	Updater: Damian
.3	Consultation completed and Final Action Plan launched and submitted to WHO	Connolly
2.7.2	Develop and deliver an integrated children and young people framework and programme of work	SRO: Rose Crozier
.1	Promote engagement through the youth forum campaign programme	Lead Officer(s)/
.2	Review summer activity provision to shape future outcomes based CYP activity plan	Updater: Cate
.3	Scope CYP programme of activities across CNS to identify opportunities for collaborative working	Taggart
	and service delivery, identify gaps and improve partner delivery models	
.4	Identify training and support needs for staff responsible for CYP supervision and management	
.5	Review and update CYP engagement plan	
.6	Develop appropriate assurance management framework including management information and analysis systems	
.7	Continue to monitor and review the CYP evidence based approach and outcomes.	

City development							
Ref	Activity	2018/19			Responsible		
		Q1	Q2	Q3	Q4	•	
3.1 P	rotect and enhance our environment and built heritage						
3.1.1	Develop a 10 year Strategic Waste Plan					SRO: Siobhan	
.1	Conduct consultation on the "Waste Framework"					Toland	
.2	Application of the Single Bin Policy – depending on outcome of the waste framework consultation					Lead Officer(s)/	
.3	Deliver Phase 2 of the Food Waste Campaign					Updater: Tim	
.4	Continue to progress arc21 in the context of the Strategic Waste Plan					Walker	
.5	Synchronise the delivery of the collaborative work of NILGA/SIB/DOE						
3.1.2	Implement the circular economy programme of work					SRO: Siobhan	
.1	Finalise programme of collaborative projects with internal and external stakeholders					Toland	
.2	Launch implementation of the programme of collaborative projects					Lead Officer(s)/	
						Updater: Tim	
						Walker	
3.1.3	Develop a new sustainable development framework					SRO: Siobhan	
.1	Establish cross-council steering group to support development of the new framework					Toland	
.2	Review previous Sustainable Development strategy & scope new framework development					Lead Officer(s)/	
.3	Develop a new draft strategy					Updater: Clare	
.4	Consult on draft strategy					McKeown	
3.1.4	Continue to progress HLF funding applications to restore and animate historic city assets					SRO: Nigel	
	e.g. Tropical Ravine, City Cemetery and Templemore Baths and other opportunities as they					Grimshaw	
	arise					Lead Officer(s)/	
	City Cemetery					Updater: Maria	
.1	Delivery Phase Application is currently under HLF evaluation					McAleer	
.2	Commence detailed design and start procurement of works and restoration						
2	Templemore Baths Continue to progress through the development phase activities						
.3 .4	Continue to progress through the development phase activities Submit Round 2 application and consideration by HLF Jan/Feb 2019						
.4	Submit Round 2 application and consideration by HEF Jan/Feb 2019   Tropical Ravine						
.5	Complete construction and premises open to public.						
.5 .6	HLF grant to be drawn down for remaining capital and revenue aspects						
.0	The grant to be drawn down for remaining capital and revenue aspects						

Ref	Activity	2018/19				Responsible
		Q1	Q2	Q3	Q4	
l.1	Review and deliver the CNS Improvement Programme					SRO: Nigel
1	Review programme					Grimshaw
2	Commence transitional project implementation, including service model for Streetscene					Lead Officer(s)/
3	Prioritise projects for future phases					Updater : Rose
						Crozier/ Siobhar
						Toland, (Elizabet
						Watts)
.2	Develop and deliver an area based service delivery approach and plan					SRO: Nigel
1	Agree Narrative for the development of an area framework for the city					Grimshaw
2	Scope overall work programme for area framework (phase i BCC focused)					Lead Officer(s)/
3	Agree staff resource and internal governance to enable development of area framework					Updater: Stevie
4	Appoint Neighbourhood Managers					Lavery
5	Carry out benchmarking / good practice visits with officers / members	_				
6 7	Agree parameters for learning to inform future strategy Develop proposals (including consultation and engagement plan) on area model / governance					
<i>i</i> 8	Engage with AWG, Community Planning partnership and C & V sector on emerging work					
9	Maximise opportunities to align revenue, staff and physical resources					
10	Members to consider proposals on integrated service delivery opportunities					
11	Agree area plans for delivery 2019/2020					
1.3	Develop a safeguarding policy and assurance framework					SRO: Rose
1	Establish BCC Safeguarding Panel to oversee the management of safeguarding practice across					Crozier
2	Council & ensure that staff are compliant with policy and procedures and other statutory guidance.					Lead Officer(s)/
<del>-</del> 3	Review and produce operational safeguarding guidance in the form of procedures for use within					Updater: Cate
	the Council and monitor their implementation and review annually					Taggart
4	To monitor reported safeguarding concerns to ensure that reporting procedures have been					00
	followed and to implement any learning outcomes following investigation.					
5	To review and inform the overall corporate training needs of the Council in respect of					
	Safeguarding.					
6	To comply with required internal audit requirements and implement any recommendations					
7	To comply with required external audit requirements including the Safeguarding Board of NI					
	(SBNI) audits and consultations, Local Adult Safeguarding Partnership's (LASP's) arrangements.					

4.4	Develop a suite of policies and strategies incl. events, drones and (re) naming	SRO: Nigel
.1	Review the suite of CNS departmental policies and identify those requiring reviewing or updating	Grimshaw
	in 18/19 and any new policies to be developed.	Lead Officer(s)/
.2	Develop a plan to coordinate developing, reviewing and updating of departmental policies ensuring	Updater: Kim
	alignment to council-wide policy development where appropriate	Walsh
.3	Ensure and monitor the progress of policy development in CNS including new policy development	
	such as 'Events'; 'Drones' and '(Re)naming'	
4.5	Develop a plan of work to ensure 'day one readiness' for Brexit	SRO: Nigel
.1	Scope issues and identify key areas of focus for the CNS department	Grimshaw
.2	Develop an action plan ensuring alignment with council-wide approach	Lead Officer(s)/
.3	Implement action plan to ensure Day 1 readiness	Updater: Kim
		Walsh